



PARTNERSHIPS SCRUTINY COMMITTEE– 30TH JANUARY 2020

SUBJECT: HALF YEAR PROGRESS UPDATE – THE CAERPHELLY WE WANT WELL-BEING PLAN 2018-2023 (APRIL 2019 TO SEPTEMBER 2019)

REPORT BY: CORPORATE DIRECTOR- EDUCATION AND CORPORATE SERVICES

1. PURPOSE OF REPORT

- 1.1 To update Partnerships Scrutiny Committee of the half year performance updates presented to the Caerphilly Public Services Board on the 7th of October 2019 and the 10th December 2019.

2. SUMMARY

- 2.1 This report presents the performance reports examined by the Caerphilly Public Services Board (PSB) at its last two meetings. Those examined on the 7th October, SET B, and those examined on the 10th December, SET A, have been pre-circulated to committee to allow consideration of which witnesses they may wish to call to scrutiny.

3. RECOMMENDATIONS

- 3.1 That committee note the progress updates provided to the PSB and consider how it would like to plan the scrutiny of thematic areas as part of its Forward Work Programme.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 To allow Partnerships Scrutiny Committee to discharge its duties under Section 35 of the Well-being of Future Generations (Wales) Act 2015.

5. THE REPORT

- 5.1 The performance of the PSB is included within the forward work programme of Partnerships Scrutiny Committee. Committee have agreed to scrutinise performance at each of its meetings.
- 5.2 This report includes the updates provided to the PSB on progress against the Actions and Enablers in 'The Caerphilly We Want 2018-2023' well-being plan for the period from April 2019 to September 2019, appended.
- 5.3 Partnerships Scrutiny Committee meets biannually, while the PSB meets quarterly. This affects the information that Partnerships Scrutiny Committee sees at each of its meetings as set out in the table below. The PSB assesses its performance by looking at Action Areas and Enablers in two sets; however it would like to consider its Communications and Engagement at each meeting:

SET A:

Enabler 2 Communications and Engagement
 Enabler 3 Procurement and Commissioning
 Action Area 2a Volunteering
 Action Area 2b Apprenticeships
 Action Area 4a Safer Communities
 Action Area 4b Resilient Communities

SET B:

Enabler 2 Communications and Engagement
 Enabler 4 Asset Management
 Action Area 1 Best Start in Life
 Action Area 3 Good Health and Well-being
 Action Area 5 Natural Environment

- 5.4 It has previously been agreed that committee are circulated with performance reports subsequent to each PSB meeting to inform questioning and allow members to decide which officers from partner organisations they would like to attend scrutiny to answer questions. Reports for this meeting have been circulated with a request that members considered which witnesses they wished to call by the 24th of January 2020.
- 5.5 The review of performance through assessment by the PSB, and scrutiny by Partnerships Scrutiny Committee, is set within the calendar as follows:

PSB Meeting					
June		September	December		March
SET A		SET B	SET A		SET B
Qt 3 and Qt 4		Qt 4 and Qt 1	Qt1 and Qt 2		Qt 2 and Qt 3
Partnerships Scrutiny Committee					
	July			January	
	March and June PSB Reports			Sept and Dec PSB Reports	

*NB the September PSB meeting was move to the 7th October 2019 due to the availability of PSB members

- 5.6 Partnerships Scrutiny Committee has set its Forward Work Programme to consider each of the areas in 5.3, above, thematically in more depth at each of its meetings. Given the 5-year cycle of the well-being plan this means that each of the ten areas will be scrutinised in depth as least once. To date committee have received in depth items on:

- Resilient Communities
- Good Health and Well-being

Committee will receive, at this evenings meeting, a report on:

- Natural Environment

And at the July 2020 meeting a report on:

- Volunteering/Apprenticeships

5.2 **Conclusion**

This report allows members to scrutinise the half yearly progress of the PSB against the well-being plan, and further to select which in depth areas it may wish to scrutinise as part of its Forward Work Programme.

6. **ASSUMPTIONS**

6.1 There are no assumptions made in this report.

7. **LINKS TO RELEVANT COUNCIL POLICIES**

7.1 The PSB has a statutory duty to prepare a local well-being plan and report on progress, including the production of a statutory annual report. The Future Generations Commissioner has stated that she wishes to see how PSB's are tracking progress based on outcomes and outputs and that it is important to measure what matters not what can be counted.

7.2 Partnerships Scrutiny Committee are the local authority committee with responsibility for scrutinising the work of the PSB.

8. **WELL-BEING OF FUTURE GENERATIONS**

8.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:

- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
- Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
- Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
- Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
- Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

9. **EQUALITIES IMPLICATIONS**

9.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout

10. **FINANCIAL IMPLICATIONS**

10.1 There are no financial implications in this report.

11. PERSONNEL IMPLICATIONS

11.1 There are no personnel implications in this report.

12. CONSULTATIONS

12.1 This report has been sent to all consultees listed below and all comments received are reflected in this report..

13. STATUTORY POWER

13.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015..

Author: Kathryn Peters, Corporate Policy Manager, peterk@caerphilly.gov.uk

Consultees: Councillor Philippa Marsden, Leader of the Council and Chair of the PSB
Christina HARRY, Interim Chief Executive
Councillor Jamie Pritchard, Chair of Partnerships Scrutiny Committee Councillor
Gez Kirby, Vice Chair of Partnerships Scrutiny Committee
Richard Edmunds, Corporate Director, Education and Corporate Services
Stephen Harris, Interim Head of Business Improvement
David Roberts, Principal Accountant
Anwen Cullinane, Senior Policy Officer (Equalities and Welsh Language)
Shaun Watkins, Principal HR Officer

Background Papers: None

Appendices:

Half-year reports to the Caerphilly Public Services Board 7th October 2019

SET B

Enabler 2 Communications and Engagement

Enabler 4 Assets (No Report Provided)

Action 1 Best Start in Life

Action 3 Good Health and Well-being

Action 5 Natural Environment

Half-year reports to the Caerphilly Public Services Board 10th December 2019

SET A

Enabler 2 Communications and Engagement

Enabler 3 Procurement

Action 2A Volunteering

Action 2B Apprenticeships

Action 4A Safer Communities

Action 4B Resilient Communities

Action Area: E 2 Communications and Engagement

Contribution to the 4 Well-being Objectives:

Positive Change —

Positive Start —

Positive People — Effective communication and engagement is crucial in supporting the Caerphilly Public Services Board in striving towards achieving its vision and is fundamental to the “Involvement” element of the sustainable development principle.

Contribution to the 7 Well-being Goals:

Effective communication and engagement is intrinsic to the development of a prosperous Wales, a resilient Wales, a healthier Wales, a more equal Wales, a Wales of cohesive communities, a Wales of vibrant culture and thriving Welsh language, and a globally responsible Wales.

Performance measures where identifiable	Is there a risk this will not be achieved?
PSB annual conference evaluation responses and Snap Survey report embedded in Evidence section.	Yes
Digital Annual Report- impressions on Twitter 11,900 English/1,317 Welsh, total engagements 233 English/8 Welsh.	Yes
Qualitative measures	
Digital annual report on PSB website and shared via social media channels. CCBC Facebook (12/7/19) and PSB Twitter (9/7/19). Partners requested to share.	Yes

Evidence

Review and Update Tasks (PSB action items)

- PSB meetings are now publicised with a request for questions related to the agenda. 3rd September 2019 PSB is the first publically open meeting.
- Terms of reference of the PSB amended to allow members of the public to ask questions in person or in writing, dealt with at the discretion of the Chair.
- Caerphilly Communications Officer attending 7th October 2019 PSB to disseminate key messages from the Board. Rotational role.

Identify, Map and Develop Communication and Engagement Opportunities

- PSB annual report produced in a digital Microsoft Sway format. Generally very well-received. Positive comments from the Future Generations Commissioner and Wales Audit Office. Snap survey summary report gives qualitative responses. Some delegates would have preferred more interaction/workshops.
- Digital format will be used for the 2019/20 report– more proactive in gathering digital content throughout the year.
- New Third Sector Agreement signed by PSB partners. Well-being assessment on line showcased at PSB Conference, due to be launched in October.

Branding and Social Media

- Social media usage guidance for partner officers being developed to supplement existing branding guidance.



Ref	Key Tasks	Progress
A	Develop a meaningful long-term engagement and communications strategy	<p>PSB Annual conference took place on the 5th July. Attended by 84 delegates across the public, community and voluntary sector. Keynote address from the Future Generations Commissioner.</p> <p>PSB Twitter account is being used for direct messaging and to retweet the content of PSB members.</p>
B	Identify, Map and Develop communication and engagement opportunities	<p>Request to Lead Officers and Policy support to identify positive progress on the Well-being Plan throughout the year so that the 'So What?' stories can be generated.</p> <p>Arrangements made to gather digital content throughout the year.</p>
C	Jointly communicate the positive messages about the county borough	<p>Partner organisations have been asked to share PSB messages.</p>
<p>Guidance sought from the Public Services Board:</p> <p>Agree the rotational attendance of Communications Officers at PSB meetings. December 2019 PSB to be confirmed.</p>		

This report was generated on 20/08/19. Overall 24 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

What are your views on the digital format for the "Annual Report 2018-19"?



Please provide any comments you have relating to the Annual Report format below:

- Thought it was fresh and modern! Very digestible! I feel more people will 'read' it.

- Easily accessed by all

- Excellent way to present progress over the past year. More engaging than a written report, and brings the story to life.

- I am really impressed by the interactive nature of the report, I particularly like multi layered approach supporting me to find related documents without leaving the report to google etc. My only comment would be I would have liked to see more interviews from real people, the comments from the parent in Lansbury were very powerful and shows the impact of the work carried out so far. Maybe some feedback from you

- Format Satisfactory

- It looked easy to navigate and would allow the reader to dip in and out as necessary

- Great to see an innovative approach rather than a large report that is unappealing to people. Really succinct and informative.

- I am really impressed with the use of Sway.

- It was a thorough presentation of the report which was good to see whats been done. I would have ideally liked to see more of the future planning and how we can get involved with delivery. There were a lot of people from all sectors with money and resources that could work together on joint delivery going forward, and this conference could have been an opportunity to tap into that. Also in the video that was p

- Different, but really good!

- The breakdown in the video was unfortunate and it should be possible for the Council to overcome the laptop doing an update at such a critical time. However, I did also find the sound quality (probably the speakers - the hardware not the contributors) was poor and not helped by the acoustics in the building. I have nothing specifically against the format providing it contains matters of substance and evidence-b

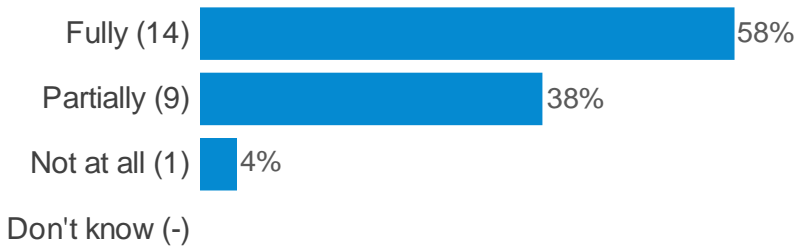
- The use of videos was very encaptivating.

- Think the conference should be for a whole day with afternoon of workshops. No times for any questions and answer sessions with the speakers . We were just talked to.

Please provide any comments you have relating to the Annual Report format below:

Very interactive and engaging

Do you feel that today's Conference has achieved its aim?



Please give reasons for you response below:

Great presentations - came away feeling I had learnt a lot. The team persevered through IT difficulties and their professionalism was appreciated as the video was very much worth the wait!

Covered all areas of the Wellbeing Plan very in depth and in a practical format.

Not sure if there was representation from the business sector?

Opportunities such as today may be seen by some as a waste of their time, however, where else do we get the opportunity to meet, discuss, plan and build relationships if opportunities like today are take away. I would say for myself, the families and 3rd sector organisations I represent, I found today a very positive opportunity that I don't get anywhere else. Th

Information interesting but no interaction between delegates and speakers.

For the most part the conference did provide sufficient time to network and speak with various sectors which for me was important. A good event and well organised.

I believe the contents of the Agenda and quality of the Speakers today were excellent

It's was an opportunity to make sure the people working in organisations that make up the board, that don't usually attend our board meetings were able to see what progress had been made not only in their areas but across all the well being plan objectives and i think the praise given for the work was well received. ALSO A CHANCE TO NETWORK.

Opportunity to network prior to, during and after the conference.

The networking afterwards was really useful and a lot of good came of it, but the conference delivery could have been an opportunity for interaction with the various sectors to help solve problems or address issues that the PSB are having trouble with.

The Conference achieved the aim to deliver information to partners, but did not provide a complete opportunity for sharing information as there was no opportunity for attendees to participate.

^^through^^ : Something seems to be missing in the above paragraph. There was insufficient evidence to make an objective assessment of what progress/achievements had been made. Where I have had feedback over many months relates to the programme in Lansbury Park. The comments would not bear out the glowing terms in which it was presented at the meeting.

Some of the speakers in the video spoke in Welsh, and as we were sat at the back of the room we could not read the subtitles. I also felt that it would have been beneficial to have round table discussions at the end of the event.

I am unclear about how we can contribute to the overall aims and if there is any funding available for projects.

Please give reasons for you response below:

Believe the PSB needs more effective engagement and communication with stakeholders. No handouts or slides given. No mention of the information being emailed over to participants. Handouts of the assessment criteria would have been helpful. I would mention the IT problems. Why was there no speaker or presentation given by the Aneurin Health Board?

I wasn't aware of many business reps at the event

Please provide any suggestions for future content, format and venue below:

Perhaps a case study on a area/initiative that showcases examples of collaboration. The venue was great but hopefully their sound system is updated asap!

Useful to hear feedback on the progress from the Commissioner.

Maybe it would be a useful exercise to introduce some of the 3rd sector organisations that are working tirelessly to support the statutory services workloads and are key to the delivery of all plans across the borough. Particularly as during the previous budget cuts much of the reduction in LA services was and will be picked up by third sector organisations.

1. Make it interactive. I caught a few people sleeping. All presentations, which while interesting, lose momentum when there's no break in between for an activity. 2. No chance for a discussion - so many people had questions. 3. No one knew who anyone was - badges are difficult to read. Would have been nice for breakout groups or speed networking to meet people 4. Why did the speakers disappear before the lunch/networking? (we are all busy but this was impolite unless totally unavoidable). Only one remained - so how will they know what the publ

Venue was super and the refreshments and lunchtime buffet excellent.

I think these Conferences should continue in the future as they provide a very valuable update. Also it gives all Partners the opportunity to Network with each other The Third Sector Partnership Agreement 2018 -2023 under lines this importance

NOTHING needs to change

Maybe next year, as an avid user of twitter, could we have hashtags to use to promote and support the event.

More interaction and discussion to inform the PSB. Maybe a way that we can meet and speak directly to those in the PSB in small groups and get an idea of how it practically operates.

There should be a "workshop" element of the event in future - attendees need to be able to engage effectively. The conference, while entertaining and interesting amounted to being talked at for over 2 hours. Having IT issues near the start resulted in an early coffee break, so the audience had to sit and listen from 11am to 12.30pm, with no chance to ask any questions or get involved.

Provide some very specific examples of what has been done. Complex new programmes and ways of working cannot run smoothly. It would be good to hear some specifics of what has been learned, where targets have been missed and how they will be redressed. Time for Q&A. Networking is fine but does not allow the audience to hear others views.

Venue was lovely, however there were a few technical issues.

It would be useful to find out what future plans for projects in order to identify links with other organisations.

Perhaps venue should be altered to Ynys Hywel Conference at Cwmfelinfach next year.

Perhaps wider comms to encourage business reps?



Caerphilly Public Services Board Well-being Plan

Six Monthly Performance Report

Date: 7th October 2019

Action Area: AA1: Best Start in Life

Contribution to the 4 Well-being Objectives:

Positive Change—embedding prevention into all that we do

Positive Start—providing the Best start in life for current and future generations

Positive People—securing the best outcomes for current and future generations

Positive Places— supporting more resilient communities, prosperous economies and stronger societies by reducing inequalities.

Contribution to the 7 Well-being Goals:

A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

Performance measures where identifiable	Is there a risk this will not be achieved?
Training outcomes : improved understanding of early intervention + confidence in signposting	No
Educational Attainment outcomes of children at age 3, 11 + 16 + NEETS (Children First areas)	No
Reduction in public health outcomes measured in ACEs report	In development
Quantifiable measures	

Evidence

PSB Champion, Lead officer and Policy Support attended several Welsh Government pathfinder meetings to support Early Years Integration System development.

Mapping workshop delivered regionally in May to identify all of the services within the Early Years system. Regional approach across Gwent involving Public Health Wales, Caerphilly, Blaenau Gwent and Newport working with Aneurin Bevan University Health Board.

Successful application of funding to support Early Years System implementation until March 31st 2020. Recruitment of backfill to policy unit to release two day a week capacity to take this work forward in 2019/20.

Securing of dates with Van Guard and senior officers / managers in Public Health Wales, Caerphilly CBC, Newport CBC, Blaenau Gwent CBC, and ABUHB.

Collation of partners regarding Children First data to report to Welsh Government is being developed in August 2019.

Resilience development day delivered in Fochriw Primary School and Bedwas Infants School to support school development plans to embed a resilience based approach in schools.

In June there was the launch of the four books to support the understanding of ACEs with children and families: Freddy the Fox, The polar bear in the snow globe, Bonkers Billy and no pouch Pip, and Patsy the Pangolin.

There was also a delivery of a full set of Petra books to all primary schools in Caerphilly with class sets of 10 titles to support the new Wellbeing curriculum delivery moving forward. Some of the books have teacher notes to support lesson planning. This is being extended in Autumn term working alongside teachers in one of the pioneer schools to ensure that all class sets have teacher notes.



Ref	Key Tasks	Progress Year 1—2
A	Develop the Best Start in Life Action Area	<p>All feedback gathered through both the Assessment of Need engagement process plus the development of The Caerphilly We Want Well-being Plan has been reviewed and has informed the development of this Action Area.</p> <p>The Action Plan for Best start in Life has been developed and shared with stakeholders and other PSB Action Areas.</p> <p>Best start in life has also been chosen by Welsh Government as a national priority theme and thus work is progressing on a national, regional and local level.</p>
B	Develop a Whole Systems Approach	<p>Mapping day delivered regionally to map all provision in the early years system. This is being extended now to understand the system with Van Guard facilitating a 6-day regional workshop with senior managers to understand the reality of the current system and understand what system changes may be needed. A further wider stakeholder regional meeting is planned for November to check practitioner understanding of the information found to date and plan future actions needed.</p>
C	Coordinate First 1000 Days Initiative	<p>The F1000D approach has widened to a whole early years system approach 0-7 years.</p>
D	Reduce the impact of Adverse Childhood Experiences	<p>ACEs based children's books have been developed and launched. Parental understanding of the impact of ACEs has been increased.</p> <p>All Primary Schools have received a delivery of all Petra books in the series to date and class sets of 10 key books to support the new Wellbeing curriculum planning.</p> <p>ACEs awareness training has been incorporated into safeguarding training being delivered within early years teams.</p>
E	Coordinate Children First pilot zones	<p>Resilience training has been completed for parents, practitioners and managers and a more in depth development day has been undertaken in both Fochriw Primary School and Bedwas Infants School to support a resilience based approach to community work.</p> <p>SHEP (School Holiday Enrichment Programme) has been delivered daily for four weeks in the summer holidays offering breakfast and lunch, healthy nutrition lessons and physical activity sessions. This has been enhanced by the Van Community Council to deliver an afternoon play scheme for older children and young people.</p>
<p>Guidance sought from the Public Services Board</p>		



**Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report**

**Date: 7th October
2019**

Action Area:
Contribution to the 4 Well-being Objectives:
Positive Change—embedding prevention into all that we do
Positive Start— providing the Best start in life for current and future generations
Positive People—securing the best outcomes for current and future generations
Positive Places— improving services, improving health and well-being

Contribution to the 7 Well-being Goals:
 The Good health and well-being delivery plan demonstrates how we are maximising contributions to all 7 Well-being Goals. These are : A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving welsh language, A globally responsible Wales.

Performance measures where identifiable	Is there a risk this will not be achieved?
	Yes
	No
Qualitative measures	

Evidence



Screening Champion, Sian Northey from the Caerphilly Parent Network, presented at a Women’s Event in Lansbury Park and ran a quiz on cervical screening. Sian said that “after *providing the answers to the quiz, some people were surprised at what they didn’t know about the programme, which gave me the opportunity to deliver some clear messages, and reassure people.*”
 After this event, one of the participants told Sian they were less nervous and more likely to attend their smear tests, and another who had missed her test had decided to re-book it.



Ref	Key Tasks	Progress
AA3	Develop the Good health and well-being Action Area	A workshop was held on April 4th to develop actions further with key stakeholders, assess enablers and barriers and thus progress implementation of the plan.
AA 3.1	Improve joint working with an emphasis on prevention to address current and future health challenges	Flu communication resource packs have been developed for pre-school settings, primary and secondary schools to share messages with parents. Women's Day event held in Lansbury Park May 24th, included promoting uptake of cervical screening.
AA 3.2	Invest in the wellbeing of our staff	Joint project underway with Action Area 5 to address physical and mental wellbeing, by developing active travel routes in Tiryberth. Includes working with the local school and community.
AA 3.3	Provide an integrated system of health, social care and wellbeing closer to home through the Neighbourhood Care Network	Joint drop in clinics held in the NRC around housing, debt, employment, Police and Citizen Advice. All of which are going really well. In addition to this we have two mental health practitioners in two of our North hubs which is going extremely well.
AA 3.4	Ensure front line staff have the necessary skills and expertise to provide joined up services that meet the needs of residents	Service Development Lead for the Caerphilly Integrated Wellbeing Network started in post in May. Work has begun to map existing programmes aimed at promoting wellbeing on a place basis, with the aim of effectively building on these assets and ensuring connections are made.
AA 3.5	Work in close collaboration with the Regional Partnership Board for health and social care to ensure our individual priorities	
AA 3.6	Create a supportive environment that enables residents to manage their physical, mental and wellbeing needs in partnership	Aneurin Bevan University Health Board has a programme of Making Every Contact Count training being delivered to frontline staff. Caerphilly NCNs are funding extra sessions which will be open to non-NHS staff.

Guidance sought from the Public Services Board:

Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report

PSB Agenda Item 03-AA5

Date: 7th October 2019

Action Area: Natural Environment
Contribution to the 4 Well-being Objectives:

Positive Change— working with others to help everyone to understand the importance of the natural environment and how it underpins how we live, work and play.

Positive Start— Creating and maintaining healthy, green, well-connected green spaces and habitats to deliver multiple benefits for well-being.

Positive People— Enhancing and promoting local. natural environments, to help residents be more active and engaged.

Positive Places— Providing a network of connected green spaces to deliver multiple benefits for both individuals and nature.

Contribution to the 7 Well-being Goals:

A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

Performance measures where identifiable	Is there a risk this will not be achieved?
Improved access to green spaces in the local community	No
Improved knowledge of barriers to accessing green space	No
Quantifiable measures	
Improvement in access to green space in the local community to encourage greater use.	
Improved knowledge and understanding to the barriers to accessing green space	
Community involvement in protecting and enhancing the natural environment	

Evidence

- Green Spaces Core group up continues and actively seeking to widen membership.
- Draft Green Infrastructure plan for the county borough complete; final version to completed in coming months
- Green Active Travel project at Tir y Berth ongoing – launch event in the autumn (date tbc)
- Ystrad Mynach mapping project (looking at use of green space and future opportunities) – report being finalised ready for circulation.
- ENRaW Grant Applications – Collaborative bids from partners in the South East Wales area have been successful in receiving funding from Welsh Government - ‘Gwent Green Grid’ (£2.1m) and ‘A Resilient Greater Gwent’ (£1.5m). Start date July 2019.

Ref	Key Tasks	Progress
A	Create, complete and implement an integrated Green Infrastructure Strategy.	Draft Green Infrastructure Strategy is ready. CCBC working with consultants (TACP) to finalise. Final version of GI Strategy will be delivered in the coming months with an integrated action plan and this will be presented to the PSB for input/action.
B	Establish a funding group of PSB organisations to share knowledge and identify opportunities for collaborative projects and funding bids.	<p>The Green Spaces Core Group continues to meet (last meeting was June 2019). Group is actively seeking to widen membership (eg. recent invitation to local Friends of the Earth contacts).</p> <p>Members of this group are currently part of other local and regional funding bids. Several bids have been submitted under the Welsh Government ENRaW (Enabling Natural Resources & Well-being) programme, the most significant of these being the Gwent Green Grid Project (GGGP), Resilient Greater Gwent (RGG) and Local Nature Partnerships. These schemes are proposed to run for 3 years. The GGGP involves regional Green Infrastructure (GI) planning and delivery, assisting production and delivery of the Area Statement (required under the Environment Act) and delivery of CCBC's draft Green Infrastructure Strategy. The proposals include regional GI and Access plans, recruiting staff including a Regional Health and Wellbeing co-ordinator, an access training programme, countryside ranger support and assistance for existing staff, I-Tree, pollinator and recycling initiatives and wider environmental works. This is supplemented by a capital implementation programme. The cost of this initiative is some £2.1m.</p> <p>Resilient Greater Gwent (RGG) consists of two main workstreams. The Resilient Ecological Network work stream will create an evidence-based strategic plan to direct nature recovery action in Greater Gwent that will support biodiversity and resilient ecological networks. In collaboration with the Local Nature Partnership Cymru project, we will develop State of Nature reports and Nature Recovery Action Plans, working with Local Environmental Record Centres on a common methodology and report format. Action will be taken against the five drivers of biodiversity loss; climate change, pollution, habitat change and loss, invasive non-native species and exploitation.</p> <p>The RGG project will trial outputs of the Wales NRAP Ecosystem Restoration and Resilience sub group which will include: monitoring & reporting developments against the Diversity, Extent, Condition, Connectivity and Adaptability (DECCA) Framework; incorporating the latest thinking in to land management; the use of communication tools to increase ecosystem resilience understanding and developing examples of best practice to be shared.</p> <p>The RGG Sustainable Communities work stream will take a community and place-based approach, engaging with communities and seeking to add value. This will be through team building, social activities, mindfulness in nature and deepening connections to their local places. New community and volunteering groups will also be created. This will build on the increasing trend for the amount of time people spend volunteering</p>

to assist in conservation in the UK: People will be increasingly connected with and appreciate nature and sustainable lifestyles. This will support their physical and mental well-being.

This culture change will put biodiversity at the heart of decision making. Using evidence from Area Statements, a collaborative approach to co-create and deliver Local Development Plans and Well-being Plans will demonstrate the Well-being of Future Generations Act. The behaviour change for well-being officer role will focus on behaviour change and empowering communities. This work stream will ultimately aim to increase positive environmental behaviours.

Both work streams are closely interlinked; resilient ecological networks create benefits for healthy, sustainable communities who then contribute to the creation, maintenance and stewardship of the resilient ecological networks. Specific outputs and outcomes for individual activities under each work stream are available on request.

The costs for this project are some £1.5m.

The main elements of the Local Nature Partnership (LNP) scheme are to:-

- Establishment of a Wales-wide network of LNPs covering all LA and NPA areas supported by expert input from an Advisory Group and support to broaden and diversify the participation and reach of each LNP at a local level
- A needs-led capacity-building programme
Coordinated by WCVA but co-designed with partners to upskill LNP Coordinators in areas such as communications, engagement, volunteering, partnership-building, fundraising and volunteer management that will help deliver project objectives
- Informed and targeted action at a local level
Coordination of local NRAPs and accompanying action plans that encourage and enable actors from all sectors to help implement nature recovery, including those from non-traditional audiences
- Building the evidence base
Utilising expert evidence from LERCs to help LNPs drive more targeted action and in turn contributing to data-growth regarding local ecosystem resilience. Also piloting an integrated reporting mechanism, informed by Advisory Group partners, to try to capture more fully the multiple benefits of nature recovery.
- Advocacy and Influencing
Providing evidence and narrative to encourage greater recognition on nature recovery within local and national strategies, including those of non-nature driven organisations
- Succession planning
Capacity-building and coordination to help equip LNPs to build support for a more secure and integrated funding model and to develop

		<p>appropriate legacy and exit strategies</p> <p>In terms of staffing after the initial phase, there is funding within the bid for 2 dedicated FTE posts to manage and coordinate the project, ideally to be located in Rhyl and Cardiff. Total Grant Request for Caerphilly is £27,645.95 and the total grant request is £32,551.44 (these figures do not include the match finding).</p> <p>These projects have all been approved in principle and authorised to proceed at risk whilst some details are finalised. Start dates for GGPP and RGG are given as 31st July 2019.</p> <p>The Gwent area performed well in relation to the share of funding secured from the above sources as it also did in relation to the Valleys Regional Park.</p>
C	Map existing delivery, assets, opportunities and gaps of our green spaces and identify opportunities for change.	<p>NRW provided £5k funding for a piece of 'community engagement' work in Ystrad Mynach, looking at the use of local green spaces by people. CCBC, Groundwork and NRW steered the project and a draft report has been received from the consultant. It links closely to the borough-wide GI Strategy, exploring provision in detail in one locality. The report will be finalised and distributed in autumn 2019.</p> <p>Work of RDP project on Caerphilly Landscape Strategy. The partnership has recently employed a dedicated community ranger to develop links for communities of Caerphilly basin to the wider countryside. The Strategy, prepared by WYG, has been completed and a delivery group, consisting of some 16 local organisations has been established and are active in awarding the funding allocated to the project through a process of grant assessments. These are covering a wide range of issues and access improvements feature strongly.</p>
D	Implement actions to increase the contribution that the environment makes to the health and well-being of residents.	<p>NRW, CCBC, Public Health Wales and Groundwork Wales are working together on a 'green active travel' project in Tir y Berth. The site was chosen as a 'community hub' and the project involves an existing travel route along the river Rhymney. Local people have been involved in enhancing the site so that it is better-used as a resource at the heart of the community - linking homes, schools and work places to improve health, well-being and connection to nature. An interpretative map of the site is being finalised (with input from the local community/schools) and there will be a launch event in autumn 2019.</p> <p>Other relevant work also being delivered by PSB partners, eg. various works at country parks and NRW-led work to resurface Cwmcarn Forest Drive and update/renew visitor infrastructure which the intention to re-open the Forest Drive in spring 2020.</p> <p>Three sites within the County borough have been identified as 'Gateways' for development under the Valleys Regional Park and indicative funding allocated. Penallta Country Park, where a visitor centre is proposed to meet the needs of existing and additional users has the largest allocation. The centre is aimed at being developed as a Health and Wellbeing hub and would be constructed to showcase the use of local materials, primarily wood. It is hoped to extensively utilise the experience of both the Rural Development programme team and others involved in the sourcing and supply of local materials. Other grants have been awarded to Cwmcarn and Caerphilly Castle. The indicative allocation for these projects is some £1.4m.</p>

		<p>Sustainable Commons and Upland initiatives – including the Adventure Triangle linking Cwmcarn and Pontymoile Canal Basin across Mynydd Maen Common and the SMS Resilient Uplands Scheme, Tirwedd y Comin on Gelligaer Common. Ongoing.</p> <p>Involvement in the Planning System – Strategically by influencing and contributing to the formulation of policies and strategies, as well as site specific through the Development Management process on individual Planning Applications. Currently assembling a team to work with Forward Planning on the creation of a new Caerphilly Local Development Plan.</p>
E	Implement actions to increase volunteering in the outdoors	<p>Opportunities to link the Green Spaces and Volunteering Action Areas have been identified, for example:</p> <ul style="list-style-type: none"> • Litter and fly tipping – support and resources for people who want to tackle this in their local area • Community flood planning and flood wardens for areas at risk of flooding • Looking after green spaces – opportunities for people to work together to improve their local environment e.g. improve access, provide services, improve quality. <p>Nat Env Action Area Lead will be attending next meeting of Volunteering Action Area to discuss further and agree joint actions.</p> <p>Caerphilly Challenge Series Volunteers – working with the Ramblers, Caerphilly Adventure Group and others, training volunteers and providing opportunities to learn new skills and enjoy the natural environment along with surveying the Rights of Way Network. Some 400 walkers entered the Challenge this year, which took place in the Caerphilly area. The event was very well supported by volunteers.</p> <p>The Caerphilly Local Access Forum, which is comprised of volunteers, has recently completed another three year meeting cycle and a new Local Access Forum will be established later in the year. William Lindsay is worth particular mention and thanks for his role as chair for the past four cycles of this Forum and his willingness to attend supplementary National meetings across Wales.</p> <p>Parc Cwm Darran has recently been awarded the prestigious ‘Winner’ in the Community Outreach category for the 2019 HMPPS Wildlife Awards. The staff have been highly praised for the work that they undertake with the Probation Service at this site.</p>
F	Identify the opportunities for PSB Partners to share resources, assets and staff.	<p>Supporting Valleys Regional Park including shared environmental ranger service, developing a high-quality user and visitor experience with excellent facilities and amenities, including exemplary environmental standard and encourage and support active lifestyles to improve health and wellbeing. WG are currently establishing a project management and implementation team which are to be based in Tredomen. Support for projects is outlined above and this ties in with the ENRaW proposals.</p> <p>ENRAW – Two linked collaborative grant bids submitted to Welsh Government covering Regional GI Strategy for Gwent, Strategic Access Plan, GI Improvement Works, Evidence based strategic approach to biodiversity and ecosystem resilience. Working with partner authorities throughout South East Wales. Updated above.</p> <p>INNS – Caerphilly CBC acting as a lead partner in the delivery of ‘Managing Invasive Plant Species’ Project/s across the region which is run as a partnership and directed through a collaborative steering group that is made up of representatives of all the key partner organisations. This</p>

		initiative continues and is being used as a template by other organisations. The Invasive Species Officer has recently been to Ireland to inform their civil service as to the establishment of successful programmes and methods of work. The CCBC led project includes the RCT and Merthyr areas as well as Gwent. Within Caerphilly there is in excess of 1000 sites being treated and the programme also assists NRW with the management of their sites beyond the project area.
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Enabler: E2 Communications & Engagement

Contribution to the 4 Well-being Objectives:

Positive Change —

Positive Start —

Positive People — Effective communication and engagement is crucial in supporting the Caerphilly Public Services Board in striving towards achieving its vision and is fundamental to the “Involvement” element of the sustainable development principle.

Positive Places —

Contribution to the 7 Well-being Goals:

Effective communication and engagement is intrinsic to the development of a prosperous Wales, a resilient Wales, a healthier Wales, a more equal Wales, a Wales of cohesive communities, a Wales of vibrant culture and thriving Welsh language, and a globally responsible Wales

Performance measures where identifiable	Is there a risk this will not be achieved?
Communications from last PSB meeting @Caerphilly PSB . 16 tweets related to the agenda in Welsh and English, one thread for each. 2 retweets , 5 likes, 4 new followers engaged. Tweet impressions English- 2,682, Welsh– 1,968. Tweet engagements English- 49, Welsh–	No
Qualitative measures	
PSB website not yet able to record number of users. Website provider is being re-commissioned by CCBC. New contract should allow this.	No
#CaerphillyWeWant is still used primarily by the	No

Evidence

Review and Update tasks

- Chris Latham, Communications and Engagement Officer with the Office of the Police and Crime Commissioner, is attending today's meeting to manage the social media on behalf of the PSB

Identify, Map and Develop communication and engagement opportunities

- Communications and Engagement Group have considered low awareness of the PSB among the public. Asked to consider the ‘so what’ stories about collaboration across more than one partner, or work directly in the well-being plan. Asked to consider using the PSB identify as part of any messages.
- Group informed that a call-off contract is in place with a videographer to gather digital content throughout the year to enable the digital annual report. Leads meeting informed of the same. Next PSB conference booked for 30th June 2020 at Llancaiach Fawr.
- CCBC Household survey has been postponed until the 4th quarter. It already includes questions on partnership activity for crime and disorder, the questions will be reviewed this year.
- Branding and Social Media**
- Guidance on using the PSBs social media identity has been developed and reviewed by the Communications and Engagement Group. To be finalised at next meeting. Guidance links to previously agreed branding guidelines.



Ref	Key Tasks Year 1-2	Progress Years 1-2
A	Develop a meaningful long-term engagement and communications strategy	<p>Engagement Strategy in place</p> <p>WIMD release for Lansbury Park discussed at the Communications and Engagement Group. Request that partners organisations were lined up to respond to any press enquiries. Update that the rankings showed an improvement in the St James 3 position. Positive content from BBC Wales who did a press feature on the area. Gwent Police officers interviewed, one story linked to partnership working and Coalition for Change, other linked to CCBC investment in the area.</p>
B	Identify, Map and Develop communication and engagement opportunities	<p>Communications and engagement forward work plans are shared at each meeting to consider where collaboration can add value. Quarterly updates are shared by partners.</p> <p>New member of the Group from the Integrated Well-being Network in attendance.</p>
C	Jointly communicate the positive messages about the county borough	<p>Videographer call-off contract in place. Aiming to film and the Northern Resource Centre as part of this.</p>

Guidance sought from the Public Services Board

The **#CaerphillyWeWant** twitter account has not been used other than by the Caerphilly Youth Forum. We would request that PSB members begin to use this for all work that is within their champion area.

Offer needed on a communications and engagement officer to attend the March meeting of the PSB. Request to be made to Sam Gill at SWFRS.

Caerphilly Public Services Board Well-being Plan
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Agenda Item 03—E3

Date: 10 December 2019

Action Area: Procurement

Contribution to the 4 Well-being Objectives:
This Action Area will make significant contributions to the Positive Change Objective. A shared commitment to improving the way we work together to develop a modern, flexible and innovative approach to procurement and commissioning.

The proposed work also has the potential to support and contribute to other Action Areas, and links are being made to these Groups. There is particular synergies with the Apprenticeships, Asset Management and Resilient Communities Groups.

Contribution to the 7 Well-being Goals:
The work will make contributions towards a Prosperous, Resilient, Healthier, Cohesive and a Globally Responsible Wales.

Performance measures where identifiable	Is there a risk this will not be achieved?
On an annual basis record the number of contracts awarded by taking into account sustainability strategies	No
On an annual basis record the number of suppliers signed up to the Welsh Government Code of Practice – Ethical Employment in Supply Chains.	No
On an annual basis record the number of contracts that	No
Qualitative measures	

Evidence

Unfortunately no further Group meetings have been possible, however communication has been ongoing via e-mail and direct telephone conversations.


Group were offered opportunity to participate in the development of a Social Value Policy on a PSB foot print, however only received two responses and only one representative from GAVO attended the meeting.

Lead Officer is vice chair of the WLGA Heads of Procurement Group and is undertaking work at a National and South East Wales level in relation to the Future of Local Government Collaborative Procurement in Wales.

Lead Officer is actively involved with the Apprenticeships agenda and is a representative of the Group together with working closely with representatives of the Asset Management Group in relation to electric vehicles and electric vehicle infrastructure;

Code of Practice (CoP) on Ethical Employment in Supply Chains, Caerphilly CBC latest Modern Slavery Statement sought an update from the group on current position, however again only two responses received via GAVO and NHS.

Discussions ongoing with representatives of Welsh Government and WLGA in relation to measuring and monitoring community benefits/ social value clauses within Contracts via National Themes Outcomes and Measures (TOMS) Framework (or equivalent) aligned to WFG Act.



Ref	Key Tasks	Progress
A	Collaboration on spend and produce a sourcing plan (on a Gwent footprint to be aligned with Welsh Government's national approach once finalised). This will include the development and engagement with the third sector on possible opportunities.	This is a medium term task (2-3 years). Task being progressed at a national and regional level via WLGA . Discussions being held with National Procurement Service regarding the use of Atamis Spend Data and this can be replicated with PSB Partnering Organisations subject to direct agreement.
B	Adoption of Welsh Government's Code of Practice ('CoP') -Ethical Employment in Supply Chains.	Organisations are actively adopting/ signing up to the CoP and developing action plans. This information is available via TISC – https://tiscreport.org Caerphilly Statement via: https://www.caerphilly.gov.uk/My-Council/Strategies,-plans-and-policies/Procurement-strategies-and-plans/Modern-Slavery-Statement
C	Apply Community Benefits and/or Social Value Clauses in all Contracts (where applicable). Develop appropriate guidance and effective mechanism for 'buyers and suppliers' on the identification and recording of social, economic and regeneration benefits.	Actively consulting with Welsh Government on the New version of the Community Benefits Measurement Tool. Adopted within Caerphilly CBC's Programme for Procurement 2018-2023. Links to the Apprenticeships Group to ensure clauses covering apprenticeship opportunities, targeted, recruitment and training are included and subsequently monitored within appropriate Contracts. This will hopefully highlight opportunities, increase numbers and raise awareness. Supporting the Electric Vehicles and Electric Vehicle Infrastructure. Attending various workshops, events and seminars in relation to the Foundational Economy Agenda.
D	Development of Local Supply Chains. Including a 'Passport to Trade' methodology. Streamline and standardise on processes and procedures, use of technology by taking into account the local, regional and national digital agenda.	This is a medium to long term task (2-5 years) depending on individual organisations technical capability. This will also be linked to the National approach to Procurement (as referenced in A above under progress) Caerphilly CBC implementing the 'Passport to Trade' methodology and will be able to pass on knowledge and experiences to our partners.

Guidance sought from the Public Services Board:

**Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report**

AGENDA ITEM No. 03—AA2a

Date: 10th December 2019

Action Area: (AA2A Volunteering)

Contribution to the 4 Well-being Objectives:

Positive Change— developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

Positive Start— embedding and supporting volunteering with children and families to develop citizenship

Positive People—providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship


Positive Places— supporting resilient and cohesive communities by bringing people together for community action

Contribution to the 7 Well-being Goals:

Performance measures where identifiable	Is there a risk this will not be achieved?
Number of PSB partner volunteering opportunities promoted and filled	Requires PSB members to identify opportunities to promote
PSB staff take-up of volunteering opportunities	Requires corporate volunteering policies to be in
Number of volunteers moving into apprenticeships, employment	
Qualitative measures	
Volunteering journey case studies	

Evidence

- Volunteering Core Group meeting took place on 4/10/19 including PSB partners—ABUHB, South Wales Fire & Rescue Service, CCBC, and third sector organisations Menter Iaith, Volunteering Matters and GAVO.
- The group approved updates to the Delivery Plan and undertook a mapping exercise to look at current volunteering activities taking place that met the priorities of the Well-being Plan that would also identify gaps in provision. The group also identified opportunities for partnership involvement in volunteering activities.
- The group considered some short term partnership activities that could be used to publicise the Volunteering Action Area and that could be used in the next PSB Annual Report.
- Membership of the group reviewed and gap recognised from education, youth although GAVO Youth Volunteering Officer was able to make links to young people and youth service.
- The next meeting in January will work on identifying task leads and some short term joint projects to promote volunteering.



Ref	Key Tasks	Progress
A	Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for well-being effectively	GAVO looking at examples of best practice to develop volunteering charter. GAVO uploading partner volunteering opportunities to the Volunteering Wales platform to enable the opportunities to be promoted widely. South Wales Fire and Rescue Service have been recruiting Community Safety Support Volunteers to provide information and advice to the public and were looking at ways of integrating their work with community hubs and partners.
B	Corporate social responsibility to enable staff of PSB organisations to volunteer.	Work progressing in CCBC to develop corporate Volunteering Strategy.
C	Recognise and utilise volunteering as a first step to the employment market.	<p>Links made to Apprenticeships Action Area, Protecting and Enhancing the Natural Environment where there are plans to develop a joint project such as the work undertaken in Tiryberth by NRW/CCBC and Helping Hands. Menter Caerfilli working with WG to achieve their target of 1m Welsh speakers and working with organisations to include Welsh speakers in their organisations using volunteering opportunities to achieve this.</p> <p>Volunteering Matters have a number of active projects working on mental health and young people including active inclusion for young people not in work and young men with learning difficulties.</p>
D	Provide volunteering opportunities that are appropriate for all ages and sectors of the community.	Mapping exercise of volunteering opportunities already available has identified a wide range providing volunteering with and for all ages, including those with protected characteristics. Group will now focus on gaps in opportunities and representation. ABUHB promoting volunteering opportunities through the Integrated Wellbeing Network initiative in the Upper Rhymney Valley, working with GAVO through the Compassionate Communities programme to appoint community connectors linked to GP surgeries to link residents to primary care and third sector well-being support. Ffrind I Mi recruiting volunteers to support their work on loneliness and isolation including telephone volunteering.
Guidance sought from the Public Services Board:		

Caerphilly Public Services Board Well-being Plan
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Agenda Item 03—AA2b

Date: 10th December 2019

Action Area: AA2b Apprenticeships
Contribution to the 4 Well-being Objectives:
 This Action Area will make significant contributions to the Positive People well-being objective.

The proposed work also has the potential to support and contribute to all of the other Action Areas, and links are being made to these other groups. There is particular synergy with the Volunteering Action Area, and the Lead for this Action Area is a member of the Apprenticeships Delivery Group, as is the Lead for the Procurement Enabler.

Contribution to the 7 Well-being Goals:


The proposed work will make a significant contribution to the Prosperous Well-being Goal. It will also contribute to the More Equal and Cohesive Communities Goals.

Evidence

The Apprenticeships delivery group continues to meet. Each Action lead and sub group is developing a delivery plan, which will be reported against to monitor progress.

The Action Area lead has been working with the Cardiff Capital Region Regional Skills Board LA cluster group to provide the sectoral analysis. The First of these for the Care Sector has been provide and an associated meet the employer session was held to identify the skills and training requirements of the sector. A series of events have been planned with Coleg Y Cymoedd for key sectors throughout the coming year. This information will be used to inform future training, skills and apprenticeship provision.

A Caerphilly Gateway to Employment Model has been designed, to respond to both the Council's emerging workforce development plans and the sectoral analysis above, the aim being to create a range of training, apprenticeship and employment opportunities that satisfy the needs of industry, commerce and the Public Sector. The proposal will be considered at Caerphilly's Corporate Management Team meeting on the 9th January 2020.



Performance measures where identifiable	Is there a risk this will not be achieved?
Aim to reduce the impact of poverty by supporting people into better employment prospects.	No
Support schools to help those who do not wish to follow a traditional attainment pathway to access alternative provision.	No
Provide an all age, all level apprenticeship programme for residents of the county borough, and ensure that we raise awareness of the opportunities available within our communities.	No
Align communication pathways and approaches to promote apprenticeship opportunities to the new approach being developed by WG i.e. the replacement for the Apprenticeship Matching Service.	No
Ensure that the local delivery of work programmes aligns and maximises opportunities from the Caerphilly PSB apprenticeship programme.	No
Maximise the links and develop appropriate pathways to the apprenticeship opportunities available via the Cardiff Capital Region City Deal.	No
Qualitative measures	
Increase the number of residents engaged in apprenticeships, traineeships and work placements.	
Increase the number of local businesses offering opportunities for apprenticeships, traineeships and work	
Increase the number of apprenticeships, work placements and employment opportunities provided by Caerphilly Council.	
Increase the number of people engaged in employment or voluntary work under the Employment Support Programmes.	

Ref	Key Tasks	Progress
A	Employment, Education and Training	<p>The Cardiff Capital Region Skills Partnership Employment and Skills Partnership Plan 2019 – 2022 has identified 7 key sectors, each of which has a cluster group of business, education, training providers and Welsh Government to ensure that training provision and facilities meet current and future needs of business and learners. To understand skills gaps and shortages particular to those industries:</p> <ul style="list-style-type: none"> Advanced Materials and Manufacturing; Compound Semi-Conductors Construction; Creative; Digital and Enabling Technologies Human Foundational Economy; Education, Health, Social Care and Childcare Human Foundational Economy; Hospitality, Retail and Tourism <p>To compliment this a series of local sector event have been planned to identify specific needs for the Local Economy. The first of these for the Care Sector was held on 27th November, which was attended by over 25 businesses.</p> <p>Discussions in relation to a shared apprenticeship have commenced with the Health Board. Due to the complexities of a shared apprenticeship provision and the restrictions in the framework it was decided to pilot a shared apprenticeship between the Council and ABUHB.</p>
B	Communities, Outreach and Links	<p>Work is on going with the procurement enabler, Coleg y Cymoedd, Coleg Gwent the Council's New Build programme and Registered Social Landlords to develop a training and apprenticeship programme to meet the current and future demands. The Council has been successful in securing funding from the Foundational Economy Challenge fund to progress this work.</p>
C	Platforms and Communication	<p>There has been no further information from Welsh Government on the replacement matching service to date.</p> <p>Engagement with schools is on going and a work experience provision has been included in the Gateway to Employment model for consideration by CMT.</p>

Guidance sought from the Public Services Board



Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report

Agenda item 03—AA4a

Date: 10th December 2019

Action Area: AA4 a– Safer Communities

Contribution to the 4 Well-being Objectives:
Positive Change—Improved partner working and sharing of workspace, facilities and information will use assets and resources more intelligently.
Positive Start—Educating young people in community responsibility, providing diversion from negative behaviours, work with Gwent Police ACES and Early Intervention providers.
Positive People—Building and maintaining collaborative working/engagement with partners to explore concerns, identify and action relevant solutions. Use of community engagement events to encourage increased reporting.
Positive Places—Work with partners to tackle environmental crime and property defacement and development of mediation services to help residents address problem persons and behaviour directly.

Contribution to the 7 Well-being Goals:
 Safer Community actions will contribute towards the resilient, more equal and cohesive communities goals.

Performance measures where identifiable:	Is there a risk this will not be
Reduced number of people entering Criminal Justice System	No
Effective response to ASB—Strike 3 and 4 numbers	No
Identify and respond effectively to crime and ASB challenges.	No
Qualitative measures:	
Risks identified:	
Workspace for additional partners / agencies	Yes

Evidence

The Community Safety Hub is now well established with key agencies meeting daily. This has improved partnership working and reduced the necessity to hold S115 Meetings outside of the hub. Fortnightly Partnership Tasking meetings take place where areas of high demand and vulnerability are discussed. Additionally, a SOC (Serious Organised Crime) Partnership Meeting concentrates on those individuals who are causing the most harm in the community and are graded as organised criminals.

The Hub has been in Operation for nearly a year. A review is planned to identify if the current working practises are conducive to the objectives for which it seeks. A review of current documentation will be performed and a survey circulated to the partners to address any areas that require improving and to ensure we capture all good news stories. The Safer Caerphilly Operational Working Group will also be reviewed in relation to its attendees and generated tasks which fall under this action area (Safer Communities).

Prevent Training—There has been further training for Gwent Police. In Caerphilly there are 5 Community Support Officers and 6 Police Officers now trained as champions.

A bespoke Police Volunteer Cadet Unit has now been established at a Special Education School in Trinity Fields, Ystrad Mynach. This is its first in Wales. There will be personal safety training / crime prevention advice / intergenerational working and project working that will align to the Police and Crime Commissioners Policing Priorities.

North Rhymney Project(Integrated Wellbeing Network and Compassionate Communities) - Service Lead from Health. Currently exploring beneficial engagement opportunities.

Ref	Key Tasks	Progress
A	Maintain an accurate picture of Anti-Social Behaviour and those responsible; encouraging and facilitating reporting and strengthening community confidence by effectively tackling issues through use of statutory powers or partnership referral and utilising early intervention and prevention schemes.	<ul style="list-style-type: none"> • Two Priority Action Groups have been set up in identified anti-social behaviour hotspot areas covering the geographical areas of Lansbury Park and Phillipstown. Both of the groups have action plans which prioritise work for a range of partners. • Gwent ASB Leads are working together to review the Community Trigger process across Gwent due to recent Home Office recommendations. The review will incorporate a media campaign to ensure victims of ASB are aware of the Trigger and how to apply for one.
B	Ensure responsibilities for PREVENT and CHANNEL under Counter Terrorism and Security Act 2015 are met and develop an action plan to ensure all duties are fulfilled including training provision and promotion of community cohesion.	<ul style="list-style-type: none"> • A Prevent based School Twinning Project has successfully linked two schools in CCBC with two schools in Cardiff. The new Community Cohesion Officer for Caerphilly is working to roll the project out to additional schools across the county borough. • A Gwent Prevent action plan has now been developed which meets the recommendations within the Home Office Prevent Toolkit. The plan is due to be signed off at the December Contest Board. •
C	Work closely with statutory, specialist and internal partners to identify Serious Organised Crime through the Caerphilly Serious Organised Crime Partnership.	<ul style="list-style-type: none"> •
D	Work with partners to improve joint working and information sharing through the creation of the Caerphilly Community Safety Hub to address demand within Caerphilly County Borough.	<ul style="list-style-type: none"> • The Community Safety Hub was established in January 2019 and continues to work well. Due to the demand from partners to be based at the Hub plans are currently being drafted to extend into a bigger space.. • A WASPI agreement has been developed to cover the information sharing by partners within the Hubs across Gwent.
<p>Guidance sought from the Public Services Board</p> <p>Nothing at this time.</p>		



**Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report**

Date: 10th December 2019

Action Area: AA4b Resilient Communities

Contribution to the 4 Well-being Objectives:

- ◆ **Positive Change** - The Coalition for Change Board is made up of representatives from all PSB partner organisations. A key focus is to use our assets and resources more intelligently for the benefit of our residents
- ◆ **Positive Places** - A comprehensive programme is being developed to improve the physical condition of the estate and the homes on it. Work is underway to improve the well-being and resilience of individuals and to allow them to reach their full potential

Contribution to the 7 Well-being Goals:

- ◆ The work will make particular contributions towards the prosperous, resilient, healthier, more equal and cohesive communities goals.

Performance measures where identifiable	Is there a risk this will not be achieved?
No. of homes having external wall insulation installed	No
No. of homes compliant with WHQS	No
Qualitative measures	
The LPC building (43 Atlee Court) is becoming increasingly used by the local community, mainly for information and Citizens Advice.	

Evidence

The multi-agency Coalition for Change Board has agreed an extensive programme of works at Lansbury Park based on the Deep Place Plan. Partnership working and community involvement will be key to delivering this work. The Board has agreed structures, responsibilities and reporting for each of its tasks.

Work is now underway to address the wider environment on the estate, and an Environmental Enhancement Plan is being developed. This Plan includes proposals for a replacement GP surgery and a community hub. It also examines opportunities to use the open space on the estate better and to reconfigure parking and garages. This Plan has been the subject of consultation events around the 11 courts in the summer and 2 weekend sessions to ensure inclusivity.

Caerphilly Homes has invested £4.4m in undertaking internal works to Council homes in Lansbury Park. Works undertaken consist of bathroom improvements, new kitchens, rewires and new central heating systems. A further £4m has been spent on installing external wall insulation and undertaking associated improvements to Council homes in order to improve the energy efficiency of homes, address fuel poverty issues and improve well being.

There are now fortnightly Community Safety Hub meetings held with partners to prioritise the risks and effectively respond to the risks of the challenges around Drug, Alcohol, Anti-Social Behaviour and organised crime faced in the area.



Ref	Key Tasks	Progress 1—2 years
A	Consider how the findings and learning from the Lansbury Park work can be used to support other disadvantaged communities	This is a medium term task that will develop as the learning from the Lansbury Park work emerges.
B	Establish project management, co-ordination, delivery structures and responsibilities	The Coalition for Change Board continues to meet on a quarterly basis. Partners now lead on identified strands of work, with identified officers agreed for tasks.
C	Identify and evaluate the services currently being delivered for the benefit of residents within Lansbury Park, and the costs of delivery. Including a community audit	An Academi Wales graduate has been appointed to map the services currently delivered in Lansbury Park. Her initial 2 placements with Caerphilly Homes and Aneurin Bevan University Health Board have been concluded and she is now placed in Social Services.
D	Establish and deliver a programme of projects based on the Deep Place Study recommendations	Programme of projects agreed based on actions identified in Deep Place Plan. Leads, responsibilities and reporting structures agreed.
E	Support housing partners to deliver appropriate, affordable and sustainable homes.	This is a medium term task that will develop as the learning from the Lansbury Park work emerges. The work to establish a more balanced, demographic profile in Lansbury Park by working with the existing housing allocations strategy, will be particularly relevant to this task.

Guidance sought from the Public Services Board

Partners are urged to ensure that the service mapping for their service areas has been completed. This is a priority work stream for the PSB and the required level of staff time needs to be devoted to complete the mapping template and return it by the specified deadline.